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## **Summary**

**Hik-Connect** is a new service introduced by Hikvision which integrates the dynamic domain name service along with alarm push notification service. It provides an easy way for devices to connect to the Internet.

This manual is a guide for users to show them how to enable Hik-Connect service in device.

# Discretion

User interface may not be identical to the instructions shown below depending on the product, firmware version. However, the information and settings required to setup Hik-Connect services are similar across all supporting products.

# Preparation

Users need to upgrade device to proper firmware that supports Hik-Connect Service.

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# How to enable Hik-Connect service in device

Hik-Connect function can be enabled via SADP tool, device local GUI (for DVRs/NVRs), device web GUI, iVMS-4500 app and iVMS-4200 client software.

#### Note:

- 1) The Hik-Connect function is **DISABLED** by default in device.
- 2) For SADP, iVMS-4500 & iVMS-4200, please wait the new version which will be released to support Hik-Connect later, we will update the contents in this document accordingly.

## Method 1: Enable Hik-Connect via device web browser

#### Steps:

- a. Login the device via web browser;
- b. Go to **Configuration > Network > Platform Access** and enable Hik-Connect service by placing a check in the Enable checkbox.

HI	KVISION	Live View Playb	ack Picture	Configuration
Ģ	) Local	FTP Email Platfor	n Access HTTPS QoS	802.1x
		Enable		
Ð	) Network	Platform Access Mode	Hik-Connect	v
	Basic Settings	Server IP	dev.eu.hik-connect.com	Custom
	Advanced Settings	Register Status	Online	$\checkmark$
Q.	Video/Audio	Verification Code	•••••	<sup>b</sup> m <sup>4</sup>
1	Image	6 to 12 letters or number	rs, case sensitive.You are reco	nmended to use a combination of no less than 8 letters or numbers.
圁	Event			
đ	Storage	E Save		

- c. For the first time to use, users need to create a verification code.
  - i. Enter a new verification code and confirm;
  - ii. Read the terms of service;
  - iii. Click 'OK' to save the settings.

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Verification Code		
	6 to 12 letters or numbers, case sensitive. You are recommended to use a combination of no less than 8 letters or numbers.	
Confirm Verification Code		

d. Click 'Save' after all settings.

#### Note:

Users can check or modify the verification code in this page as well.

#### Method 2: Enable Hik-Connect via device local GUI (for DVRs/NVRs)

#### Steps:

- a. Enter the device local GUI, go to Configuration>Network>Platform Access.
- b. Enable the Hik-Connect service by placing a check in the Enable checkbox.

Configuration						
泰 General	General Platform Access PPF	POE DDNS NTP Email NAT More Settings				
- Network	Enable					
	Access Type	Hik-Connect ~				
♠ Alarm	Server Address	dev.hik-connect.com				
<ul> <li>Live View</li> </ul>	Enable Stream Encryption					
▲ Exceptions	Verification Code Status	LYSXPR Offline				
μš User	Enable					
▲ Live View		Apply Back				

- c. For the first time to use, users need to create a verification code.
  - i. Enter a new verification code;
  - ii. Read the terms of service and check the check box of terms of service;
  - iii. Click 'OK' to save the settings.

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	Terms of	Service	
Verification Code	I		
To enable Hik-Connect so verification code.	rvice, you need to creat	te a verification code o	or edit the default
end the "Privacy Stat	vice will require internet ement" before enabling t	the service.	
Please read the "Terms o	Service" and the "Priva	icy Statement" scan th	ie qr code
		OK	Cancel

d. Click 'Apply' after all settings.

#### Note:

User can check or modify the verification code in this page as well.

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