How to reset Password Using the GUID File on Local GUI

Or by Answering Validation Questions

Note:

(1) New password resetting strategy is available for <u>-E/-K/-I series NVR from</u>

V3.4.90. and **Turbo 3.0 DVR (DS-HG/HQ/HUHI-F series) from V3.4.80**. With this strategy, customers would be able to reset device password on their own.

(2) All password resetting strategies below are only valid in local area network. Local GUI, SADP, iVMS-4200, and Web client support new password resetting strategy.

(3) The security code resetting strategy (enter by double click left bottom corner of login interface) is removed from this version.)

Method 1 GUID File

(1) User can export the GUID file **in advance** and reset the password by importing the GUID file when needed. Remember to key in the old password before exporting the GUID file. Please notice that if the admin password is changed or GUID file has been used, GUID file will be invalid.

		Configuration	
尊 General	User Management		
		Edit User	Per Edit Delete
💩 Network	User Name	admin	- 😒 -
🎄 Alarm	Old Password	******	
	Change Password		
98 RS-232	Password		
 Live View 	Confirm		
A Exceptions	Enable Unlock Pattern		
	Draw Unlock Pattern	*	
& User	Export GUID	*	
In POS	User's MAC Address	00 :00 :00 :00 :00 :00	
	Valid password range [8 uppercase and special contained.	⊢16]. You can use a combination of numbers, lowercase, character for your password with at least two kinds of them OK Cancel	
▲ Live View		Add	Back

HII	VISION	Live View	Playback	Picture	Configuration	
Ō	Local	User Manageme	nt Online Users			
	System	User List		Security Ques	tion Export GUID File	Add Modify Delete
	System Settings	No.	User Name	9		Level
	Maintenance	1	admin			Administrator
	Security					
	Camera Management					
	User Management					
Ð	Network					
<u>Q.</u>	Video/Audio					
1	Image					
Ë	Event					
B	Storage					
Fo	Vehicle Detection					
6	VCA					

(2) When you forget your device password, enter new password resetting interface by clicking **Forget password**.

	Lo	ogin	
User Name	admin		Ŭ
Password			

(3) Find the exported GUID file, then import it to reset device password.

O			Reset	Password				
Devid	e Name	USB Fla	sh Disk 1-1		* ~	Ret	resh	
Name			Size Type	Edit Date		Delete	Play	^
🗧 🖻 Gl	10		Folder	06-13-2016 17	:00:36	Ť	-	
= GI	JID_539451575	_20161	128B File	10-24-2016 11	:00:00	1	۲	
🖬 ch	18_2016062419	0209.txt	27.23KB File	06-24-2016 19	:29:38	Î	۲	
🔳 cn	_windows_serve	er_200	3118.84MB File	05-23-2016 16	:43:02	Ť	۲	
🗏 hi	tcpdump		837.31KB File	09-21-2015 18	:30:22	Ť	۲	
🔲 ipo	:Cfg_201607281	164431	22.00KB File	07-28-2016 16	:44:30	Î	۲	
🖬 to	odump_l		807.17KB File	01-21-2016 11	:38:34	Î	۲	~
Free	Space		4326.20MB					
				New Folder	Import	Bi	ack	

Method 2 Validation Question

(1) User can set validation questions and reset the password by answering the pre-set questions when needed.

HII	VISION	Live View	Playback F	Picture Co	onfiguration
Ţ	Local	User Managem	online Users		
	System	User List		Security Question	on Export GUID File Add Modify Delete
	System Settings	No.	User Name		Level
	Maintenance	1	admin		Administrator
	Security				
	Camera Management				
	User Management				
Ø	Network				
<u>Q.</u>	Video/Audio				
1	Image				
Ë	Event				
Ð	Storage				
Fo	Vehicle Detection				
6	VCA				
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ecurity Question Configuration		
Security Question1	You father's name.	
Answer		
Security Question2	You mother's name.	
Answer Security Question3	Your senior class teacher's name	
Answer		
	ОКС	ancel

(2) When you forget your device password, enter new password resetting interface by clicking **Forget password**.

HIKVISIO	N	English	~
	Iser Name Iser Name Password Coget password Logi		
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(3) After answering all the questions correctly, you'd be able to change your device password.

/erify Identification	Set New Password	Complet
Verification Mode	Security Question Verification	
Security Question1	You father's name.]
Answer]
Security Question2	You mother's name.]
Answer]
Security Question3	Your senior class teacher's name.]
Answer]

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